



COVID-19 Response Update

The Water and Light Business Office located within City Hall is **NOW OPEN!** We are taking proper safety precautions to ensure customers can feel comfortable when visiting City Hall. Still keep in mind utility bills can be paid through other various options such as over the phone at (218) 773-1163 or through our website at waterandlight.info. For further payment options, please refer to the information below. Please stay in contact with our business office staff if payment plans need to be arranged or if financial assistance is needed.



EGF Water & Light Scholarship Winner

Congratulations to Abby Toso on winning a \$500 scholarship from the Water & Light Department. The Commissioners chose Abby's essay to be entered into Tom Bovitz Memorial Scholarship sponsored by the Minnesota Municipal Utilities Association. Thank you to all of the students who submitted a scholarship application.



City of East Grand Forks

2020 DRINKING WATER REPORT

East Grand Forks Water & Light Dept works hard to provide you with safe and reliable drinking water that meets federal and state water quality requirements. The purpose of this report is to provide you with information on your drinking water and how to protect our precious water resources.

This Annual Consumer Confidence Report is now available at:
<http://www.egf.mn/DocumentCenter/View/6261/20-Consumer-Confidence-Report?bidId=>

If you have any questions, or would like a paper copy, please call 773-1511

Utility Payment Options

Drop Boxes

We have 3 convenient drop box locations:
At the entrance to City Hall parking lot - 600 Demers Ave
Inside Hugo's Grocery Store east entrance - 306 14th St NE
In the East Grand Forks Senior Center parking lot (on the point) - 538 Rhinehart Dr SE

Automatic Bill Pay

Automatic Bill Pay allows your payment to be automatically deducted from your checking or savings account. Once enrolled, you will receive your statement on your usual billing date and your payment will be deducted from your designated account on your bill's due date. Detach the registration form provided on the back. Mail the form or drop it off at any of the drop boxes. Your bank account information (account and routing number or voided check) is necessary for enrollment.

Process takes one billing cycle to go into effect

EAST GRAND FORKS WATER AND LIGHT

600 Demers Ave
East Grand Forks, MN 56721
Phone: 218-773-1163
Fax: 218-773-6127
www.waterandlight.info



While summer days are in full swing, preparations are being made for bringing kids back to school in the fall here in East Grand Forks. New Heights Elementary, South Point Elementary and Central Middle School are all having work done on their property to the parking lot and drive through areas of the school. This work is being done to more safely get kids to and from school and facilitate those who get to school on bike, by walking, in a car or on a bus. While the construction team is hard at work now, our hope is that these projects will be completed for the launch of the 2021 - 2022 school year.

To make parents and caregivers of kids attending school at these locations more aware of the pick-up and drop off routine, Safe Kids Grand Forks will be assisting with education as we set to launch the school year. We will be in attendance at the back-to-school open houses, will provide information in the school newsletters and will have volunteers at the school sites during the first few days of classes. Knowing the school routes and pick up/drop off routine is important, not only for students and their parents, but all residents of the East Grand Forks community. Together, we can all do our part to assure that kids get to school safely. For example, if you don't have kids attending school, consider taking an alternative route to work so that you don't have to pass by a school during their start or end time. Slow down in school zones and don't drive distracted. While students may be taught to cross at certain points that have crosswalks or signage, we know that they are often times distracted themselves or don't understand the dangers of crossing at locations that a car might not see them.

Besides providing education to parents and caregivers, Safe Kids Grand Forks will be training safety patrollers to assist at some of the school sites and will provide on-site education to the students at New Heights and South Point. We are eager for the new design and traffic flow patterns as these school locations and want to assure that the kids know, understand and follow the recommended safe routes to school.

From your friends and partners at Safe Kids Grand Forks, we thank the residents of East Grand Forks for your part in helping to keep the kids of our community safe at HOME, at SCHOOL, at PLAY and ON the WAY!!

We're On The Web:
www.waterandlight.info

LIKE us on Facebook to see promotions, information & notices from the Water and Light Department!



Buy Energy Star Products!

Our rebate program solely focuses on rewarding customers who choose to purchase Energy Star products. What is Energy Star? It is actually a "government-backed symbol", informing customers an unbiased stance of if a window, LED light, or appliance is energy efficient. So, if you are looking for new windows, lights, or appliances be sure to look for the Energy Star label. Also, be sure to contact our business office so we can grant you a rebate for your Energy Star purchases!



Automatic Payment Authorization Form

Please return with a VOIDED check

Name (as shown on bill) _____

Service Address _____, East Grand Forks, MN

Water and Light Account # _____ Phone # _____

I authorize EGF Water and Light to withdraw my monthly utility payment from the bank account listed below. I understand this authorization may be revoked by me at any time by notifying EGF Water and Light.

Financial Institution _____

City/State of Financial Institution _____

Account Number _____ () checking () savings

Routing Number _____