



# East Grand Forks Water & Light Department

*Life Connected Since 1909*

## WHAT SHOULD YOU DO IF THERE IS NO POWER IN YOUR HOME OR BUSINESS?

Electric service is normally very reliable, however power outages do occur for different reasons. If you experience a power outage, please take the following action:

- Check your electrical panel. Look for tripped breakers or blown fuses. If there is a breaker below the meter, be sure to check it as well. Try to reset the breakers by switching them OFF then ON. If you have fuses that have blown, replace them with the proper size fuse. It is always a good idea to keep extra fuses on hand in the event that a fuse fails.
- Contact neighbors to find out if they are without electric service. This information will help in determining whether or not the outage is an individual outage or a line outage.
- Turn off all electrical appliances that were on, especially air conditioners or electric heating. However, you will want to leave a light on so you will know when your power has been restored.
- Leave doors closed on refrigerators and freezers as much as possible during outages. Food will keep much longer if the doors are left closed.

**If it appears that the problem is outside your home or business:**

### **Report the Outage**

**During business hours, 8:00 am-4:30 pm: 773-0515 (Water & Light DSC)**

**Nights, Weekends and Holidays: 773-1104 (EGF Police Dept)**